

WCBC Critical Activities/Functions

Service	Critical Activity/Functions:
Education & Early Intervention	Schools
Service	Critical Activity/Functions:
Environment & Technical	Burials
	Cremations
	Highway maintenance (incl. bridges and highway retaining structures).
	Refuse collection
	School transport
	Winter service provision (gritting etc)
Service	Critical Activity/Functions:
Finance & ICT	Business Rates enquiries
	Council Tax advice/enquiries
	Housing Benefits advice/enquiries
Service	Critical Activity/Functions:
Governance & Customer	Registrars (births, deaths and marriages/civil partnerships)
Service	Critical Activity/Functions:
Housing and Economy	Business rates enquiries
	Emergency repairs to Council housing stock (Housing Service Centre)
	Homelessness
	Housing rents
	School meal management service
	Sheltered Accommodation
Service	Critical Activity/Functions:
	Non Covid-19 communicable human diseases
Planning & Regulatory	Animal health disease control
	Dangerous buildings/structures
	Public Health enforcement
	Planning enforcement
Service	Critical Activity/Functions:
Social Services	Adults Social Care
	Children's Social care
	Emergency Social Work Service (Including out of hours provision and emergency homelessness)